

Key facts - Lewin House

We want to ensure that you have all the information you need when you are selecting a care

Abo	out the home		
1	Type of care provided	2	Size of home
	Nursing, nursing dementia, end of life and respite care		70 en-suite single bedrooms. All furnished
3	Facilities and services	4	CQC rating
	Shared communal areasEnclosed landscaped gardensHairdressing salon		Good
			A copy of the latest CQC report can be accessed from our website
5	Staffing arrangements		
	Our care workers look after groups of residents and we ensure that we have sufficient numbers of suitably qualified and experienced employees according to a robust and regular assessment of individual needs. All of our care team are expected to complete the care certificate within three months of joining. ding information		
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6	regular assessment of individual needs the care certificate within three month ding information Funding arrangements Self-funded, local authority and NHS further for local authority funded residents, it is	unded remay be i	our care team are expected to complete ing. sidents. necessary to pay a top up fee. dmission care assessment, which will

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Our weekly self-funded fee includes

- Care
- Accommodation and utilities
- WiFi
- Meals, snacks and drinks (including alcohol)
- Activities and lifestyle programme, including most excursions but not all entrance fees

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Our weekly self-funded fee does not include

- Clothes
- Toiletries
- Newspapers
- Hairdressing
- Some outings and entrance fees
- Accompanying you to hospital appointments

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Deposit and up front payments

A deposit of £2,000 and the pro rata fees for the first month are payable in advance of admission.

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Evidence of funding

We reserve the right to ask for evidence of funding, which is normally one year.

Should you decide to apply for funding from the local authority in the future, the conditions of the contract remain unchanged. Where a difference exists between the agreed cost and the total purchase cost agreed by the local authority, a top up contribution would be required from you.

If your financial circumstances change we request that you give us sufficient notice to help you to apply for alternative funding from the local authority (usually four months).

Fees are increased annually with changes effective from April 1st each year. These will be in line with the Government published National Living Wage % increase, which is renewed every April.

We may increase fees if there is a change in your care needs, a change in law or regulations that we need to adhere to that increases our costs, or you have requested to move to a different room for which a different fee is chargeable. We will give you 28 days notice of the change except where there is a need for us to provide you with additional facilities or care at short notice in which case we will give 7 days notice. You have the right to end the agreement with appropriate notice if you do not agree with the increase. Full details can be found in the self funder contract available on our website.

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The Fremantle Trust, Woodley House, 64/65 Rabans Close, Aylesbury, Bucks, HP19 8RS Telephone: 01296 393 000 | Email: enquiries@fremantletrust.org