

Key facts - Mulberry Court

We want to ensure that you have all the information you need when you are selecting a care home, so we have outlined below some key information that you may wish to know.

About the home

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Type of care provided

Residential care

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Size of home

23 en-suite bedrooms. All furnished.

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Facilities and Services

- Shared communal areas
- Enclosed landscaped garden
- Hairdressing salon

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CQC rating

Requires Improvement

A copy of the latest CQC report can be accessed from our website.

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Staffing arrangements

Our care workers look after groups of residents and we ensure we have sufficient numbers of suitably qualified and experienced employees according to a robust and regular assessment of individual needs. All of our care team are expected to complete the care certificate within three months of joining.

Funding information

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Funding arrangements

Self-funded residents

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Indicative weekly self-funded fee

The indicative fee below are subject to a pre-admission care assessment, which will enable us to ensure that we can deliver the appropriate level of care and support required for you. Residential: £1,546 (depending on needs assessment and room) per week, "all inclusive."
"Respite fees are quoted on an individual basis

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Our weekly self-funded fee includes

- Personalised care
- Accommodation and utilities
- Activities and lifestyle programme, including excursions (if arranged by the service)
- WiFi
- Personal possession insurance up to £500
- Daily Newspaper
- Meals, snacks and drinks (including alcohol)
- Hairdressing
- Chiropody
- Accompaniment to medical appointment (if family member not available)

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Our weekly self-funded does not include

- Clothes
- Toiletries

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Deposit and up front payments

A payment equal to eight weeks fees is required upon admission. Four weeks deposit and four weeks fees in advance.

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Evidence of funding

We reserve the right to ask for evidence of funding, which is normally two years.

Should you decide to apply for funding from the local authority in the future, the conditions of the contract remain unchanged. Where a difference exists between the agreed cost and the total purchase cost agreed by the local authority, a top up contribution would be required from you.

If your financial circumstances change we request that you give us sufficient notice to help you to apply for alternative funding from the local authority (usually four months).

Fees are reviewed annually with changes effective from April 1st each year. These will be in line with the Government published National Living Wage % increase, which is renewed every April.

The Trust reserves the right to change the fees payable at any time if the resident changes their bedroom to one of a different standard or category, or where there is a change in the category of care or level of need. This will be discussed with you at a review meeting and you will be entitled to see the details of the assessments we have relied upon as part of the consultation and decision process.

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