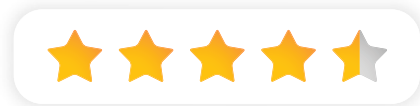


## Older People services

**1298** Employees working in our OP services



People we support in our OP services **777**



**95%** of people satisfied with our services



**9.4 / 10** Our average review score on carehome.co.uk



**88%** would recommend the Trust



**Outstanding**

The Heights was rated as Outstanding by CQC

## Money Matters

2019 Financial year summary

### Income Breakdown

	Year to March 2019 £'000	Year to March 2018 £'000
OP	40,233	40,705
SL & LD	11,616	11,305
Other	358	395
<b>Total</b>	<b>52,207</b>	<b>52,405</b>

## Learning Disability services

**451** Employees working in our LD services



People we supported in our LD services **385**

I can  
I belong  
Life is good



**94%** of people satisfied with our services



**Outstanding**

Milton Keynes Supported Living was rated as Outstanding by CQC



**92%** would recommend the Trust

### Expenditure Breakdown

	Year to March 2019 £'000	Year to March 2018 £'000
Staff costs	37,985	37,531
Other costs	14,361	14,408
<b>Total</b>	<b>52,346</b>	<b>51,939</b>